

# De Oude Meester

## Guest Guide

### *FROM THE HEART WELCOME TO THE OLD MASTER*

It's great that you have chosen De Oude Meester, we are happy to give you interesting, important and useful information that can help you make the most of your stay.

This includes information on topics to which most of our guests' questions relate. If you have any other questions, please let us know.

Of course we do our best to ensure our guests have a pleasant stay. However, it may happen that you miss something during your stay, or that something is or is broken. If you do not report this to us - or only when you leave - we cannot do anything (anymore) to solve it.

### **Groups up to 22 guests**

The Old Master - almost 100 years now! - accommodates a large and unique holiday home and can accommodate 22 people. The flexible layout of the building makes it even possible for groups of up to 22 people to offer a spacious and comfortable accommodation. The number of available bedrooms is adjusted to the size of your group.

Up to 12 guests you have 5 bedrooms and 2 bathrooms, from 13 to 16 guests you have 7 bedrooms and 3 bathrooms and from 17-22 guests have 9 bedrooms and 4 bathrooms.

On our website you can view online availability, calculate the rent, request an option and even make a reservation. At an additional cost you as a group can have more bedrooms than usual for your group size. Please contact us for a quotation of the additional price.

### **Rent calculation**

The rent consists of a basic amount for parties up to 12 guests. If your group is larger than 12 guests, a surcharge of € 50 per person per stay applies. As you can read above, the number of bedrooms increases for the extra cost.

Children up to the age of 2 do not count towards the calculation of the rent. The age on arrival date is the determining factor. Children up to 2 years of age also do not count towards determining the available space.

### **Rental costs and down payment**

You owe 30% of the rent when booking and the down payment must be made within 5 working days of booking. After receiving the deposit, the booking is final. The remaining 70% of the rent must be credited to our account 2 weeks before your arrival.

### **Deposit**

A cash deposit of € 300 is payable on arrival. This will be refunded to the account within two weeks after the stay.

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### **Cleaning**

Part of the rent are the costs of final cleaning. For these costs we hire a cleaning company that makes De Oude Meester completely clean and fresh for the next guests. That does not mean that you do not have to do anything to leave the house tidy, we expect the following from you as guests:

- Vacuum the floors upon departure
- The kitchen (cutlery, crockery, glasses, etc.) sorted and tidy

In the following cases, among others, we are forced to charge € 100 extra for the additional work of the cleaning company:

- Strongly contaminated house or garden
- Kitchen contents stored dirty and / or unsorted

### **Cancellation scheme and cancellation costs holiday home**

Cancelling is sometimes possible on the basis of force majeure, such as serious illness, accident or death of yourself, your partner or child. Cancellation is also possible in the event of the death of a family member in primary care, provided that this occurs within 2 weeks before arrival. If desired, De Oude Meester can request supporting documents to reasonably assess your cancellation request.

**PAY ATTENTION!** The fact that you can cancel in certain cases does NOT mean that you do not have to pay anything! Costs are payable with each cancellation. The amount depends on the time of cancellation. Up to 12 weeks prior to your stay you owe 25% of the rent. If you cancel in the period of 12 to 6 weeks prior to your stay, 50% of the rent is due. If you cancel within 6 weeks before the start of your stay, you owe the entire rent. You can avoid this financial risk by taking out cancellation insurance with a travel insurer yourself. Cancellation must be in writing (letter or e-mail).

### **Bed linen and towels**

It is mandatory to sleep on the beds with bed linen (bottom sheet, duvet cover and pillowcase). You can bring this yourself or order it from us at an additional cost. Towels and kitchen linen can also be ordered from us. The additional costs for bed linen are € 8 per person, for bath linen € 5 per person and for kitchen linen € 5 per set.

So you have the free choice to bring your own bed and bath linen or to rent that from us. In case you bring your own bed linen, the following information is useful.

There are 2 rooms in the house with double beds. In the downstairs bedroom there is a bed of 160x200cm and in the upstairs bedroom there is a bed of 180x200cm. There is a double comforter on both double beds.

The other beds are box springs of 90x200cm with a single duvet. All beds have - for hygiene reasons - a waterproof cover sheet and pillowcase. However, it is mandatory to sleep on the beds with bed linen (bottom sheet, duvet cover and pillowcase).

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### Facilities for small children

In the house there are two cots with mattresses for children up to a year or two, but you have to bring your own blankets and sheets.

There are also 2 highchairs, one for children up to one year and the other is a Triptrap.

Finally there is a box and there is a stair gate.

### Smoking

Probably completely unnecessary, smoking is not permitted in the entire building. The smokers request not to leave butts on the grounds.

### WIFI code

Stay	Name Router	Wi-Fi code
School	Huiskamer	non
Apartments	De stal	non

### Sound

Of course you are here for fun and that includes sound. However, in the evening after 10 p.m. it is desirable that outside in the garden you speak only with muted voices. **Our license does not allow music to be played outside.**

### Groceries

At Molecatenpark Het Landschap there is a shop where you can get hot sandwiches in the morning and possibly also other groceries (about 500 meters).

Supermarkets can be found about 10 km away in surrounding places such as Diever (COOP), Vledder (COOP), Oosterwolde (Albert Heijn, Lidl and Poiesz) and Noordwolde (Jumbo and Lidl).

### Kitchen equipment

The kitchen is equipped with all conveniences such as a six-burner gas stove, refrigerator, freezer, dishwasher, microwave, mixer, hand blender, blender, two filter coffee machines, a Nespresso machine (cups), an extensive pan set and a large oven (60 cm inner size). There are some basic things waiting for you, such as toilet paper, garbage bags, coffee filters, dishwasher cubes, hand soap, washing-up liquid and washing-up brush. Of course food / herbs, you must bring your own.

### Television

The white remote control (Telfort print) is the only remote control needed to use the television. With the two upper buttons on the remote control you can start both the television itself and the channel box on. Furthermore it points itself.

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### Heating in the school

The temperature can be adjusted with the thermostat buttons on the radiators. Around position 3 you have normal room temperature. If you go to bed, put the buttons back slightly. Comfort is good, waste and unnecessary environmental pollution are not.

### Heating in the apartments

The apartments each have a wall thermostat. Here you must precisely control the temperature with the wall thermostat and not with the radiator buttons. Furthermore, the following is important.

The apartments are equipped with an air exchange system. When the grilles at the top of the windows are open, the air is permanently and automatically refreshed. The control buttons for the extraction are located in the bathrooms and is standard on position 1 (3 positions possible). Of course you can open the windows, but that has little added value and moreover flies and mosquitoes can come in.

### Use fireplace

There is a fireplace at your disposal. The following about this:

- Wood is available from us for € 10 per wheelbarrow
- When firing, it is necessary to place a kitchen window ajar to make the draft in the chimney work properly
- Burn the back of the stove and not too large quantities at the same time, to prevent the room from becoming full of smoke
- If there is no wind outside, there is also little draft in the chimney. You then run the risk of smoke entering the room. Sometimes it is therefore better not to heat.

### Unfortunately not...

Due to the highly polluting effect and the residual odors, it is not allowed to fry, gourmet or stone grill in the house.

### Catering

There are regularly guests who want catering. For this you can directly contact our caterer Kokenzo (<http://www.kokenzo.net/>). Of course you can also choose another caterer.

### Outdoor furniture

The garden furniture is ready for you on the covered terrace. The tables are on wheels so that you can choose where you want to sit in the garden. Hereby the request to put the furniture back on the covered terrace after use, so that it does not get wet or dirty due to the trees or bird droppings.

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### The pond

For groups with small children, we can close the pond with a fence so that even children without a swimming diploma can play safely in the garden.

### Playground / sports field

Your company has its own playground / sports field. It is not the intention that football or other ball games are played on the lawn near the pond and the covered terrace. The covered terrace has 2 large glass sliding doors and a fall through the glass can be a serious danger.

### Barbecue

For many guests, the barbecue is an important part of a pleasant stay. You have access to a Weber BBQ. You have to bring your own coal and lighters. When placing the barbecue, make sure that the smoke is not a nuisance to neighbours or (through open windows and doors) enters the house. Barbecuing on the covered terrace is never allowed.

It is possible to order complete barbecue packages at [Slagerij Aldershof](#) in Oosterwolde and also to rent a gas barbecue. In addition, your order will be delivered and the barbecue will be picked up again. For those who like; Aldershof is a great butcher's butcher who also delivers beautiful lamb and attorney.

### Swimming pool and playground

Children of our guests can use the facilities of the adjacent campsite "[De Blauwe Lantaarn](#)" free of charge. Admission is not free, but is included in the rental costs for De Oude Meester. Sign up at the reception of De Blauwe Lantaarn, so that they can invoice us the entrance fees. The facilities are only accessible during the camping season.

### Bicycle rental

For the rental of bicycles you can contact [Hulzinga Tweewielers in Elsloo](#). Martin brings bicycles and picks them up again. Easy and service-oriented. Also for repairs and parts. You will find prices and options on the site.

### Parking and exit

At De Oude Meester there is parking space for around 10 cars. Parking at the exit is therefore not necessary. Hereby also the friendly request to keep the exits of both carports free so that we can drive in and out with cars and work material without bothering our guests.

### Bicycle parking and covered terrace

De Oude Meester does not have a separate bicycle shed. However, there is sufficient space within the fenced area to park bicycles. Among other things, the presence of the large glass sliding doors make the covered terrace vulnerable. Parking bicycles on the covered terrace is therefore not permitted.

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### Dogs

The surcharge for bringing dogs is € 7 per dog per night, with the first 2 dogs being free. Well-behaved dogs are very welcome. A few rules apply:

- Dogs do not enter the bedrooms or on couches or chairs.
- You prevent your dog from causing destruction (both in the house and in the garden) or causing (noise) nuisance.
- Dogs are not allowed to stay at home alone.
- You prefer not to let the dog (s) do their needs in the garden, "accidents" are cleared up by yourself.
- If you use a folding bench, put a rug or something underneath. under the bench so that the floor is not damaged. This applies to both wooden and tile floors.
- Dogs must have had the usual vaccinations and be free from fleas.
- Looped bitches are not welcome.
- Prevent males from lifting their legs both inside and outside.

### Arrival and departure times:

Weekend	: Fr. 17.00 - Sun 18.00
Long weekend	: Fr 17.00 - Mon 10.00
Midweek	: Mon 17.00 - Fr 10.00
Week	: Fr. 5 p.m. - Fr. 10 p.m.

### Drones

Due to the privacy of local residents and the safety of the horses in surrounding meadows, flying with drones is not permitted from the De Oude Meester plots.

### Departure

We kindly ask you to leave De Oude Meester 'vacuum clean' on departure and further:

- Collect rented bedding and collect it in 1 place.
- Replace the garden furniture on the covered terrace.
- Place the dishes clean and sorted in the cupboard and the last dishes in the dishwasher.
- Please waste in the large blue container at the gate and place glass next to it.
- If something else has broken down, please let us know so that we can supplement it.
- Please indicate when you are leaving so that we can say goodbye to you and hear how your stay at De Oude Meester has pleased you.

### Reviews and Guestbook

For the promotion of De Oude Meester it is important that our guests let us know how the stay went. That is why we ask you to leave a review at 1 or more places. This is possible in the following ways.

- A handwritten review in De Oude Meester's "guestbook", which you will find in the house
- A digital review on Facebook, Google and / or Zoover

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Thank you in advance for your effort to promote De Oude Meester, that is greatly appreciated.

**We wish you a warm and pleasant stay in De Oude Meester!**